

ACCESSING MYCHART

GENERAL TERMS AND CONDITIONS

When accessing MyChart I understand that:

- **MYCHART IS NOT TO BE USED IN AN EMERGENCY. IF YOU OR A CHILD IS EXPERIENCING A MEDICAL EMERGENCY, PLEASE CALL 911 IMMEDIATELY.**
- Having access to MyChart is voluntary and is a convenience provided to patients and families.
- MyChart does not include all of the patient's medical record information. As such, I understand that I can request a complete copy of the patient's medical record by contacting Connecticut Children's Health Information Management Department.
- I am responsible for selecting a confidential password and for maintaining my password in a secure manner.
- I must click on 'View Other Records' to access the patient's limited medical information on MyChart.
- I agree to abide by the terms and conditions of the Connecticut Children's MyChart site.
- I understand that Connecticut Children's may revoke or revise my access to MyChart at any time and for any reason.

I understand that my (or my child's) access to MyChart may be revoked when:

- Connecticut Children's receives a request from a parent, legal guardian, or emancipated minor
- A child turns 18 years old
- A child advises Connecticut Children's of his/her emancipated status
- Parent/parent or parent/child access disputes cannot be resolved
- Legal guardianship changes
- Connecticut Children's determines, in its sole discretion, that revocation is necessary.

In order to comply with Connecticut law, your access to your child's information will be limited as set forth below.

- *For children ages 12 and under:*
 - A parent or legal guardian (with proof of legal guardianship) can access the child's medical record through MyChart.
- *For children ages 13-17:*
 - A parent or legal guardian (with proof of legal guardianship) can access **a limited portion** of the child's online medical record.
 - If a parent or legal guardian (with proof of legal guardianship) signs the form "A Patient's Access to MyChart," the child whose age is 13-17 can also access limited portions of his/her own online record through MyChart.
- *For adult patients who are 18 or older:*
 - An adult patient is able to access his/her medical record through MyChart.
 - A conservator or guardian can access the medical record (through MyChart) of an adult patient who is unable to give legal consent for him/herself by providing proof of legal conservatorship/guardianship.
- *For emancipated minors:*
 - Emancipated minors can access their online medical record through MyChart without parental consent.